Overstrand FAQs

1. What happens if the trip is cancelled like last year?

We are hopeful that the trip will go ahead, but if cancelled, Kingswood will reschedule it for the following year, meaning that the children will go in Year 5.

2. What happens if my child displays coronavirus symptoms before the trip?

We would treat this like a normal day in school and your child would not be able to come in until they have had a negative test.

Our insurance will not cover reimbursement if this is the case.

3. What does the school insurance cover?

Our school insurance will only cover your child's cancellation in the event of sickness (with a doctor's note). It will however, not cover any coronavirus related sickness.

4. Who does my child share a room with?

Rooms will be split between classes. Each class will have rooms for the boys and the girls. We will do our best to put friends together in a room.

Staff bedrooms are evenly space out on the floor, so a child is never far from help if required.

5. How do the activity groups work?

There are four different activity groups, consisting of 15 children in each. We do mix the classes for these, but again, we do our best to put friends together. Each group will have a dedicated Whitehill staff member, plus the Kingswood instructors.

6. Can my child take a teddy?

Yes – we will be taking ours too.

7. Can my child take a camera?

No, all staff have cameras, so there will be plenty of photos to share afterwards.

8. Can my child take a mobile phone?

No. No electronic devices can be taken on this trip.

9. What if my child gets home sick?

We have had very few cases of homesickness in the past. The children are on the go all of the time, so there is very little time to miss being at home.

10. What if my child has special dietary requirements?

The food at Overstrand is very good. We provide all dietary requirements in advance. Children who have a special menu, go to the front and get their food first.

11. Can my child take spending money?

There is a small shop onsite that sells Overstrand gifts. We usually try to visit this on the last day.

12. What if my child is ill?

If your child is ill in the lead up to the trip, we cannot take them. If they are ill during the trip, we will assess them and make a decision in conjunction with yourself.

13. What if my child is on medication?

Closer to the trip, you will be sent a medical form. Our experienced staff will look after and administer any medication that is required for the duration of the trip.

14. Can my child take a suitcase?

Yes, if they can carry it. We are usually on the first floor of the main house, the luggage must be carried up stairs by themselves.

If you have any other questions, please email us using <u>consult@whitehill.herts.sch.uk</u> and we will do our best to answer any questions.